

PRODUCT ADVISORY

Issue Date : 10 April 2018

Bulletin Number: UPDATE to ADV-01-2017

Subject: BATTERY REPLACEMENT- UPDATE

Identification: FOR VIGIL I OWNERS

Background:

As per ADV-01-2017, since January 2017, the Vigil metal lithium battery pack is no longer field replaceable and must be returned to either AAD or Vigil America when a battery replacement is necessary.

Important reminder:

All Vigil I batteries should have been replaced after 10 years + maximum 3 months from the date of manufacturing of your Vigil.

UPDATE-Options for Vigil I owners:

Unfortunately, the encapsulated battery for the Vigil I is no longer available and therefore can no longer be replaced. We were offering two options for current Vigil I owners who need a battery replacement.

Option 2 is no longer available since after one year of exchanging, we no longer have Vigil II replacements in stock.

Option 1: Available. In exchange for the Vigil I, a new Vigil Cuatro with a max 20-year life expectancy at 300,00€ excluding VAT and shipping (or current exchange rate in US\$). This offer at this price ends December 2018.

This offer is valid for all Vigil I owners until the end of 2018, regardless of whether the battery has previously been replaced.

Vigil I owners requiring service /or a battery from 01, January 2019 on, will be offered a pro-rated replacement, based on the years remaining in the life of the Vigil.

Vigil I owners must obtain an RMA number before returning their Vigil.

Please follow the on-line return RMA procedure & form on our website page: https://www.vigil.aero/servicing.

