



NZ Aerosports Ltd

17 Maurice Rd
Penrose
Auckland 1060
New Zealand

Service bulletin number: 20251014

Date of issue: October 21 2025

Subject: Mandatory Replacement of Vectran 400 line

Identification: Vectran 400 line; serial numbers listed

Background

An incident of premature line wear of a Vectran 400 lineset was reported to JYRO.

After investigation and testing the lineset, it was found to have premature wear. As a precautionary measure we identified the batch of Vectran 400 line and the decision was made to recall and replace any lineset using the identified batch.

Service bulletin

To mitigate the risk of any further premature line wear and/or failure of the identified lines, we are issuing a mandatory replacement of all affected linesets.

All customers with JYRO linesets made with the affected batch must:

1. Immediately cease jumping any canopy with the identified serial numbers until the affected lineset has been replaced.
2. Replace all affected linesets with new linesets provided by JYRO.

JYRO will:

1. Contact all customers and dealers directly affected with clear instructions on how to arrange the replacement lineset(s)
2. Cover all costs for the replacement lineset(s) including shipping and any taxes/duties
3. Issue store credit to cover the cost of installation.

Compliance Date (replacement lineset order placed)

17th November 2025

Distribution

Customers with identified serial numbers (below)

Published on JYRO website & Help Centre

Serial Numbers

Manufacture Date Range: October 2024 - July 2025

All Serial Numbers

128, 130, 78495, 78568, 78603, 78792, 78800, 78839, 78850, 78868, 78890, 78897, 78931, 78940, 78944, 79085, 79148, 79159, 79171, 79187, 79197, 79340, 79349, 79350, 79358, 79361, 79392, 79441, 79611, 79614, 79646, 79658, 79659, 79660, 79689, 79700, 79701, 79703, 79742, 79780, 79781, 79820, 79862, 79864, 79869, 79870, 79877, 79898, 79911, 79912, 79932, 79972, 79984, 79989, 79990, 79991, 80014, 80045, 80046, 80047, 80048, 80054, 80055, 80103, 80105, 80124, 80208, 80211, 80212, 80213, 80240, 80266, 80274, 80275, 80277, 80294, 80297, 80320, 80321, 80325, 80332, 80351, 80469, 80502, 80504, 80505, 80567, 80589, 80676, 80703, 80704, 81072, 81144, 81470, 81528, 81560

Canopy Serial Numbers

128, 130, 78495, 78603, 78792, 78800, 78839, 78850, 78868, 78890, 78897, 78931, 78940, 78944, 79085, 79148, 79171, 79187, 79197, 79340, 79349, 79358, 79361, 79441, 79614, 79689, 79780, 79781, 80325, 80351

Lineset Serial Numbers

78568, 79159, 79350, 79392, 79611, 79646, 79658, 79659, 79660, 79700, 79701, 79703, 79742, 79780, 79820, 79862, 79864, 79869, 79870, 79877, 79898, 79911, 79912, 79932, 79972, 79984, 79989, 79990, 79991, 80014, 80045, 80046, 80047, 80048, 80054, 80055, 80103, 80105, 80124, 80208, 80211, 80212, 80213, 80240, 80266, 80274, 80275, 80277, 80294, 80297, 80320, 80321, 80332, 80469, 80502, 80504, 80505, 80567, 80589, 80676, 80703, 80704, 81072, 81144, 81470, 81528, 81560