

PRODUCT INFORMATION BULLETIN

Issue Date : 06 May 2026

Bulletin Number : PIB-01-2026 Rev. 1

Subject : Vigil Cutter Service Life

Background :

We have had multiple inquiries regarding our PIB-01-2026 and would like to provide additional guidance regarding the timing of replacing affected cutters. Rev. 1 to PIB-01-2026 clarifies the intent and procedures contained in the original PIB.

There are two life-limited parts of a Vigil AAD. Each has a maximum service life. The first is the Vigil unit itself, and the second is the cutter. Exceeding the service life of either of these components renders the Vigil AAD unusable. A part that has exceeded its service life cannot be repaired or restored.

- For Vigil units, the expected service life is 20 years from the date of manufacture (“DOM”).
- For cutters, the expected service life is 20 years + 6 months from the date of manufacture (“DOM”) of the cutter.

Multiple Vigil units have been found with a cutter that had a DOM older than 6 months beyond the DOM of the Vigil unit. Use of a cutter that is 6 months older than the DOM of the Vigil unit, may result in the cutter exceeding its expected service life before the end of the service life of the Vigil unit, making the Vigil unusable beyond the service life of the cutter.

Compliance :

Considering that the expected service life of a Vigil cutter is 20 years plus 6 months from the DOM of the cutter, no cutter may be used beyond the expected service life of 20 years and 6 months.

If the end date of the expected service life of the cutter will be reached before the next mandatory reserve repack, the cutter must be replaced at the current reserve repack.

For **Vigil II** AADs, if the DOM of the cutter is more than 6 months prior to the DOM of the Vigil unit, the complete Vigil unit should be sent back to the factory for servicing and or cutter replacement before the end of the service life of the cutter is reached.

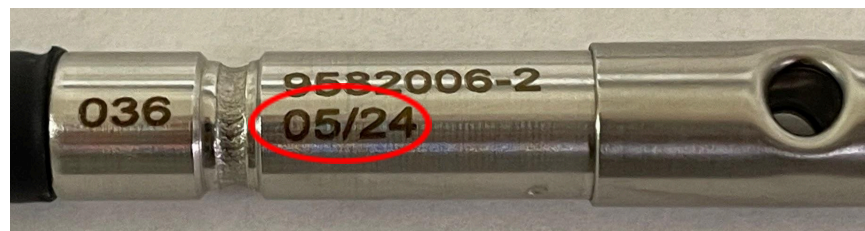
For **Vigil 2+** AADs, the cutter may be replaced in the field.

Moving forward, when replacing cutters in the field, to avoid potential situations where the cutter service life of the replacement cutter may exceed the service life of the Vigil unit, it is highly recommended that the replacement cutters not be more than 6 months older than the DOM of the Vigil unit. If older cutters are used, in addition to tracking the DOM of the Vigil unit, the DOM of the cutter must also be tracked to ensure that it does not become unusable because it has reached the end of its expected service life.

For units that have a cutter that is more than 6 months older than the Vigil unit, but are due for battery service prior to the end of the service life of the cutter, the cutter will be replaced at the time battery service is performed.

Identification :

Vigil Cutter DOM MM/YY



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